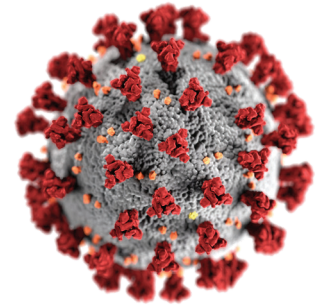


INSIDE THIS EDITION**2** | Bill Pay Assistance**3** | Recipe & Winter Tips**4** | Lost Members**VVEC LOBBY CLOSED TO THE PUBLIC**

With COVID-19 cases on the rise, VVEC is taking additional precautions to keep members and staff safe



Effective Monday, Dec. 7, due to the increasing number of COVID-19 cases, VVEC's lobby will be closed to the public; this will be in effect until further notice. Correspondence may be mailed to VVEC or can be dropped in the night depository outside the Collinsville office.

We encourage our members to use electronic means of doing business whenever possible; however, remember that our customer service representatives are still here to answer your calls and assist you. If you need assistance, please call us at 918-371-2584 or 1-800-870-5948.

With the lobby closed, there are several ways you can pay your bill.

Smartub

Go to <https://vvec.smarthub.coop> to login and pay your account (free of charge).

Automatic funds transfer

Have your electric bill payment automatically deducted from your bank account or charged to your credit card at the same time each month. This program is free of charge. Contact a consumer services representative

at 918-371-2584 for more information.

Night Deposit

The office is located at 8901 E. 146th Street North, Collinsville. The night depository is located to the left of the office's front doors.

Phone

Call 918-371-2584 and select option 4 or call or 866-780-5458. You can make a secure payment using your Visa or MasterCard, or debit card. U.S. Payments charges a convenience fee of at least \$3.95 per credit/debit card transaction, and a \$2 fee for each electronic check transaction.

PaySite™ Kiosk

A kiosk is available at the VVEC headquarters in Collinsville 24 hours a day, 7 days a week (no charge). A number of kiosks are located throughout VVEC's service territory. Please visit www.vvec.com for a list of kiosk payment locations. Costs affiliated with using the other kiosks range from \$2, if paying by cash or check, to \$3.95 per \$400 increment if paying by credit card. You will need your VVEC account number when using this payment method. ■



FOLLOW VVEC ON FACEBOOK



REPORT OUTAGES ON SMARTHUB

VVEC BOARD OF TRUSTEES

District 1

Jim Brackett, 720-4531

District 2

Jack Bogart, 371-9587

District 3

Vernon Lewis, 521-5461

District 4

John Hibdon, 847-2320

District 5

Jimmy Lambert, 760-7029

District 6

Dennis Lenox, 289-5961

District 7

Charles Huerter, 333-3107

District 8

Ken Howard, 724-9965

District 9

Buddy McCarty, 272-5134
or 272-5364

CONTACT US

General Manager

Alice Lawson

VVEC Headquarters

8901 E. 146th Street N.,
Collinsville

Mailing address

P.O. Box 219, Collinsville, OK
74021

Phone number

918-371-2584 or
1-800-870-5948

Office hours

7:30 a.m. to 4:00 p.m., Mon.-Fri.

Power Circuit Editor

Laura Araujo

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POSTMASTER - send address changes to Power Circuit, P.O. Box 219, Collinsville, OK 74021.

BILL PAYMENT ASSISTANCE

ELIMINATE FLUCTUATING ELECTRIC BILLS

Sign up for the Average Monthly Payment Plan today!

If your electric bill fluctuates from month to month, you might want to try the Average Monthly Payment Plan. The AMP Plan is available to all VVEC members who meet all the following criteria:

- ✓ Have been a VVEC member for at least 12 months
- ✓ Have not been late in paying the electric bill more than twice during the previous 12 months
- ✓ The electric bill is currently paid in full



Your average monthly payment is figured by taking your current month's usage plus the preceding 11 months' usage and dividing them by 12. This total is then figured into the applicable rate along with any taxes. The average is recalculated every month in the same manner. If you are interested in participating in the AMP Plan or have any questions, please call our billing department at 918-371-2584, Monday through Friday, 7:30 a.m. to 4 p.m.

LOCAL AGENCIES PROVIDE EMERGENCY ASSISTANCE WITH UTILITY BILLS

There are a number of government agencies and charitable and religious organizations that offer assistance with utility bills; some of them are listed here. If you realize you may have difficulty paying your electric bill, please contact our consumer service representatives as soon as possible. We will make every effort to work with you to make payment arrangements and hopefully avoid interruption to your electric service.

ORGANIZATION

SERVES

PHONE NUMBER

SEAC	Avant, Sperry, Skiatook	396-1137
Community Action	Nowata County	273-2868
DHS	Nowata County	273-2327
DHS	Osage Count	287-5800
DHS	Rogers County	283-8300
Community Action	Rogers County	341-5000
DHS	Tulsa County	581-2689, 581-2401
Helping Hand	Tulsa County	584-6923
Salvation Army	Tulsa County	582-7201
Owasso Comm. Res.	Tulsa/Rogers Counties	272-4969
Community Action	Washington County	333-8115
Concern	Washington County	336-4693
DHS	Washington County	338-5700



Photo and recipe courtesy culinary.net

Rotisserie Chicken-Biscuit Casserole

- 1 whole rotisserie chicken*
- 8 refrigerated biscuits
- 10-ounce cream of mushroom soup
- 1/2 cup milk
- 1/4 cup sour cream
- 2 cups frozen vegetables
- 1/2 teaspoon dried basil
- 1/8 teaspoon pepper

Heat oven to 450°F. Remove meat from rotisserie chicken and shred; set aside. Discard bones. Cut biscuits into quarters; set aside. In saucepan, stir soup, milk, sour cream, chicken, vegetables, basil and pepper. Cook until boiling. Spoon chicken mixture into a baking dish. Arrange quartered biscuits over filling. Bake 10-12 minutes, or until biscuits are golden brown. *If you have leftover turkey from the holidays, you can substitute 4 cups chopped turkey.

IN CASE OF AN OUTAGE

- First, check your fuses or circuit breakers. Every service is different. You may have fuses or circuit breakers in your house, on the side of your house, under your meter, or all three places. Check to see if your neighbors have electricity.
- Then, call the Co-op at 371-2584, or 1-800-870-5948. Have your account number, name as it appears on the account, and address handy to give to the dispatcher. If you should get a recording, leave your information; every message will be answered. Or, download the SmartHub app to report outages from your smartphone.

WINTER RESIDENTIAL RATES

October through March usage, November through April billing

Customer Charge | \$30.00
Energy Charge | \$.07772/kWh

A power cost adjustment (PCA) will be applied to all bills when the actual cost of power purchased exceeds or is less than 59.87 mills per kWh.

In addition, a gross receipts tax of 2% of revenue will be included, plus additional taxes if applicable.

This institution is an equal opportunity provider & employer.

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10 Quick Tips to Avoid High Winter Bills

Looking to lower your bills this winter? Use the 10 tips below to conserve energy.

- 1  Seal air leaks and insulate well to prevent heat from escaping and cold air from entering your home.
- 2  Reduce waste heat by installing a programmable thermostat.
- 3  Turn off lights when not in use.
- 4  Lower your water heater temperature. The Dept. of Energy recommends using the warm setting (120 degrees) during fall and winter months.
- 5  Unplug electronics like kitchen appliances and TVs when you're away.
- 6  Open blinds and curtains during the day to allow sunlight in to warm your home.
- 7  Close blinds and curtains at night to keep cold, drafty air out.
- 8  Use power strips for multiple appliances, and turn off the main switch when you're away from home.
- 9  Wash clothes in cold water, and use cold-water detergent whenever possible.
- 10  Replace incandescent light bulbs with LEDs, which use at least 75 percent less energy.

BE PREPARED BEFORE A STORM STRIKES

In the event of a power outage, be prepared by keeping the following items in an easy-to-find emergency supply kit.

-  **WATER**
Three-day supply, one gallon per person per day.
-  **TOOLS**
Flashlight, extra batteries, manual can opener, battery-powered or hand-crank radio, NOAA Weather Radio with tone alert.
-  **FIRST AID KIT AND PRESCRIPTIONS**
First aid supplies, hand sanitizer and at least one week's supply of prescriptions and medications for the family.

Learn more at www.ready.gov
Source: American Red Cross, Federal Emergency Management Agency.

VVEC IS LOOKING FOR LOST MEMBERS: CURRENT ADDRESSES NEEDED

If you see a name on the list that you recognize and you have information about a current address, please contact us at 918-371-2584. Additional names will be printed in coming months.

HYZEN, JUDY	L & W PRODUCERS	REVOCABLE TRUST	MURR, KEN	PENNINGTON,	RHODES, JEFFREY	SCULLAWL, GLORIA
144 RV LLC	LACKEY, KEVIN, R	MCANGUS, RICHARD, A	MYERS, DELLIE, R	RAYMOND, J	RICE, JAMES, R	SEIFRIED, JOE
IMHOFF, LOLA, S	LAIL, TIM, R	MCAULAY, KATHY	MYERS, JACK	PERINI, DAVID, A	RICH, CURTIS, D	SELF, COLTON, W
INDA, JOHN, E	LAKE, JEFFREY, M	MCCABE, WILLIAM, G	MYERS, RAY	PERKINS, JACK	RICHARDS, KATE, E	SELLERS, BOBBY, R
INGLE, LIZZIE, M	LAKEY, JAN, E	MCCARTY, BENNY	MYERS, W, M	PERKINS, LARRY	RICHARDS, LANITA, R	SELLMEYER, A, G
INMAN, GLENDA, C	LANGLEY, NICOLE	MCCARTY, CHARLES, C	NAVARRO, KATHRYN, M	PERKINS, RONALD	RICHARDSON, ANTHONY	SERATTE, TASHA
INTEGRITY PIPING	LANSDOWN, VERA	MCCLAIN, MEGAN, B	NAVE, JAMES	PERRIER, BERNICE	RICHARDSON,	SHADWICK, ROBERT, D
SERVICE COMPANY	LARKIN, GLENN, E JR	MCCLELLAN, MARGIE	NEFF, RICKI	PERRIER, JAMES, R	CHARLENE, S	SHAFFER, WINSTON
INTRECO INC	LATTY, ASHLEY	MCCLELLAN, RANDA, L	NELSON, MICHAEL	PERRY, DANA, N	RICKETTS, SAMANTHA	SHANKLE, BRAD
JACKSON, F, B III	LAWLESS, SEAN, P	MCCLURE, HOMER	NESS, LELABET, H	PERRY D & IRENE K	RIDENOUR, SUZANN	SHARP, GARY
JACKSON, JANET	LAWRENCE, DOUG, A	MCCLURG, ANNA, P	NEUMEYER, JAMES, FIII	WHIPPLE REVOT	RIDENOUR, WINDSOR, A	SHARPE, JIMMY, D
JACKSON, MICHAEL, C	LAWRENCE, WILLIAM, F	MCCOY, HALLIE	NEWPORT, LEROY	PHELPS, MIKE, J	RIGGS, GARY, L	SHAW, AARON, C
JACKSON, ROBERT, F	LAWSON, LARRY, B	MCCOY, TERESA, L	NICHOLS, BOBBY	PHELPS, PATTY, J	RITCHIE, DAISY	SHEA, SALLY
JACKSON, SHEA, A	LEADER, ROMAN	MCCULLOUGH, BOB, J	NIELSEN, KURT	PHILLIPS, BRIAN, D	ROBERSON, VERNA, J	SHEETS, SANDRA, L
JACKSON, TONI, D	LEE, SAMANTHA, M	MCCULLOUGH, FRANK	NIELSEN, LESLIE	PHILLIPS, JENNIE, L	ROBERTS, ASHLEY	SHELTON, J, E
JALOSZYNSKI, ULLA	LELAND, BILL, J	MCCUMBER, AIDEN, M	NIES, MARILEE	PHILLIPS, JUNA	ROBERTSON, NEAL	SHEPPARD, MARY, A
JAMES R CONGER	LEMAP, MERI, M	MCCUNE, BECKY	NIGHTINGALE, ERIC, D	PHILLIPS, KYLE	ROBERTSON, STEVEN, R	SHIELDS, WANDA
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STICKLES REV T	REVOCABLE TRUST	MCGREW, ROY, A	NORTHCUTT, ERIC, P	PLUMER, PEGGY, R	ROBISON, TOM	SHIPP, RICKY, L
JEROME, VICKY	LEONARD-PACE,	MCILVAIN, WILLIAM	NORTON, BILL	PLUMER, WALTER, R	ROCKWELL, JOHN	SHIVEL, BUDDY, O
JEWELL, RONALD, G	ELIZABETH	MCLEMORE, GROVER, C	NORWOOD, KAROL, M	PONDER, RICHARD	RODGERS, KEVIN, D	SHOEMAKER, CARRIE
JOCHMANS, REBEKAH, E	LEWIS, ED	MCNEELY, MARISA, N	NUBEL, WALT	PORTER, GRADY, T	ROEPEL, SCOTT, O	SHOOK, CHARLES, G
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JOHN FRANCIS OIL CO	LIPATS, DANILA, D	MEADOWS, ALICIA, E	ONBERG, LEROY	PORTIS, MANTARIUS, T	ROGERS, GARY, D	SHUEY, TRACY, L
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JOHNSON, STACEY, L	LONG, TEDDY, E	MILLER, DUSTIN, H	MENT PARK DEPAR	PRICE, WILL	ROSTAMO, ANTHONY, P	SKINNER, JEREMY, K
JOHNSON, STEVE	LOOKOUT, SOPHIA, M	MILLER, JAMES, A	OKLA MORRIS	PROCK, JAMIE, L	ROUSH, RODNEY	SKROGSTAD, MERLIN
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JORDAN, ANDREW, L	LOWTHER, HARLEY, C	MITCHEM, DON, L	OLMSTEAD, EMERY	RAGAN, JESSICA, S	RYEL, CANDACE, N	SMITH, DALE
JORDAN, MARION, O	LUCAS, RAYMOND	MOODY, JACK	OLMSTEAD, TIMOTHY	RAGSDALE, MICHAEL, W	SALLEE, GEORGE, I JR	SMITH, DAVID, R
JORDAN, SYDNEY	LYKINS, JAMEY, L	MOON, EMILE	OOLOGAH MART & DELI	RAINBOLT, L, D	SANBRANO, JOHN, A	SMITH, DON, W
JORGENSEN, KIMBERLY	LYNN, BILLY, D	MOORE, BOB, G	ORDONEZ, MARIO	RAKES, SHIRLEY	SAND SPRINGS BOARD	SMITH, FRED, L
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KEETON, ALVA, L	MAHAFFEY, JOHNNY, G	MOORE, LARRY, W	ORR, ARNOLD, L	RAPER, MELODY, L	SANDERS, HOWARD	SMITH, JAMES, M
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KLEMMME, DEBRA, K	MARTIN, DORTHA, L	MORTON, BLUFORD, G JR	PATRICK, SARAH, E	REID, WILLIAM, V	SCHOLLES, LINDA	ST AMAND, JOHN
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