

**VVEC**

# POWER CIRCUIT

Visit us on the Internet at: [www.vvec.com](http://www.vvec.com)  
JUNE 2015

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## Paperless Billing now available through SmartHub

You can now sign up for Paperless Billing by logging in or creating a new account using SmartHub. Members with smart phones or tablet devices can download the SmartHub app from their app store software (Use the term "NISC SmartHub.") SmartHub is also available on personal computers at [www.vvec.smarthub.coop](http://www.vvec.smarthub.coop). You will need to set up a user name and password when you access the program for the first time.

Once logged into SmartHub, you will be prompted to turn off paper bills. Simply click on "Yes" and submit. You will no longer receive a paper bill but will be able to view your bill using SmartHub. If you change your mind and want to start receiving a paper bill again, you are able to make the change via SmartHub. Simply go to My Profile, My Information and then Update My Printed Bill Settings. Then click on "Turn On Printed Bills".

SmartHub provides you instant access to your electric account, customer service and outage reporting. Users can choose to receive an E-mail or text for VVEC notifications, such as when a payment is due or when a service interruption is scheduled.

SmartHub allows members to make payments right from their smart phone or tablet for FREE.

SmartHub is also an information hub delivering personal electric usage data directly to you, safely and securely.

### **PAY AS YOU GO**


As an alternative to regular billing, VVEC offers Pay As You Go Prepaid. It is available to new and existing members. You do not receive a paper bill when on Prepaid, but you can review your account history such as usage, charges and credit balance by signing into SmartHub. Prepaid allows you to pay for your electricity before it's used. You can now pay in advance according to your budget or for as much as you want to use. As a Prepaid Member, you will need to pay a \$25.00 membership, \$25.00 connect fee, \$25.00 deposit and \$25.00 credit for electricity, for a total minimum of \$100.00 to have your service activated. Prepaid electric service requires your account to have a credit balance at all times. You will receive low balance notifications by phone, text or email.


### **PAYMENT OPTIONS**

VVEC Members have several different payment options

available. (1) Pay online via SmartHub, free of charge (2) Pay by phone through US Payments by calling 918-371-2584 or 1-800-870-5948 and selecting option #4 (3) Pay at KIOSK locations in the general area Nowata: Homeland @ 813 E Cherokee Ave; Bartlesville: Homeland @ 811 SE Frank Phillips Blvd and 915 S Madison Blvd; Skiatook: Mister Bass @ 4000 W Rogers Blvd; Owasso: Sunny's Kwik Stop @ 11700 E 86th St N and the KIOSK in the VVEC Lobby which is available 24 hours a day, seven days a week (4) Pay in the office (5) Night Drop or (6) U.S. Mail.

VVEC also offers an Automatic Funds Transfer (AFT) program. You can choose to use your checking account, Visa or MasterCard. The payment drafts automatically on the 25th of each month.

For more information or questions about any of the above programs, please contact our Consumer Service Representatives at 918-371-2584. 

paperless  
billing 

# Congrats to Daniel Garcia

## VVEC Board of Trustees

- District 1 - **Jim Brackett, 720-4531**
- District 2 - **Jack Bogart, 371-9587**
- District 3 - **Vernon Lewis, 341-5225**
- District 4 - **John Hibdon, 847-2320**
- District 5 - **Jimmy Lambert, 760-7029**
- District 6 - **Dennis Lenox, 289-5961**
- District 7 - **Charles Huerter, 333-3107**
- District 8 - **Ken Howard, 724-9965**
- District 9 - **Buddy McCarty, 272-5134 or 272-5364**

**General Manager** - Alice Houston

### VVEC Headquarters

8901 E. 146th Street N., Collinsville

### Mailing address

P.O. Box 219, Collinsville, OK 74021

### Phone number

(918) 371-2584 or 1-800-870-5948

### Office hours

7:30 a.m. to 4:00 p.m.,  
Monday through Friday

**Editor** - Vickie Chamberlain

Daniel Garcia came to work at VVEC after completing a 2 year program at OSU Okmulgee in the High Voltage Technology field. Recently, he was recognized for satisfactorily completing the four-year journeyman lineman certification program. There was a special presentation awards ceremony held during the Oklahoma Association of Electric Cooperatives annual meeting in Oklahoma City. Daniel, along with a select few, proudly received his certificate.



## Summer Residential Rates

April through September usage,  
May through October billing

Customer Charge                      \$25.00

### Energy Charge

1st 2,000 kWh                      \$0.0809/kWh

Over 2,000 kWh                      \$0.0860/kWh

A power cost adjustment (PCA) will be applied to all bills when the actual cost of power purchased exceeds or is less than 55.993 mills per kWh.

In addition, a gross receipts tax of 2% of revenue will be included, plus additional taxes if applicable.

This institution is an equal opportunity provider and employer.

## What to do if Your Power Goes Off

1. Check your fuses or circuit breakers. Every service is different. You may have fuses or circuit breakers in your house, on the side of your house, under your meter, or all three places. Check to see if your neighbors have electricity.
2. Call the Co-op at 371-2584, or 1-800-870-5948 if the call is long distance for you. Have your account number, name as it appears on the account, and address handy to give to the dispatcher. If you should get a recording, please don't hang up; leave your information. It will be retrieved and given to the correct department. Every message is answered.



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Pictured left to right: Teacher, Pat Davis, McKinzie Horsley, Owasso eighth grader, Cameron Harizal, Owasso eighth grader, and Chub Brewer, Member Services Representative.


# Youth Power Energy Camp Winners

Oklahoma's rural electric cooperatives have been sending the state's brightest junior high students to Youth Power Energy Camp for almost twenty-five years.

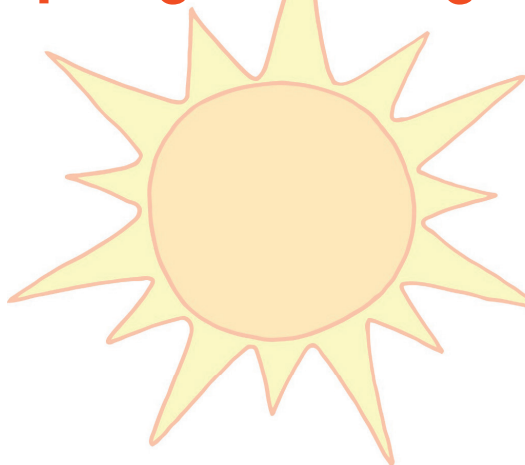
Two Owasso eighth graders have been chosen to attend Canyon Camp as this year's Youth Power Energy Camp winners. McKinzie

Horsley, daughter of David and Vanessa Horsley and Cameron Harizal, son of Laurie and Phil Harizal will be spending the end of May experiencing leadership training while making new friends and enjoying fun-filled activities at camp.


The camp is going to be packed with non-stop action! Some of the features of camp

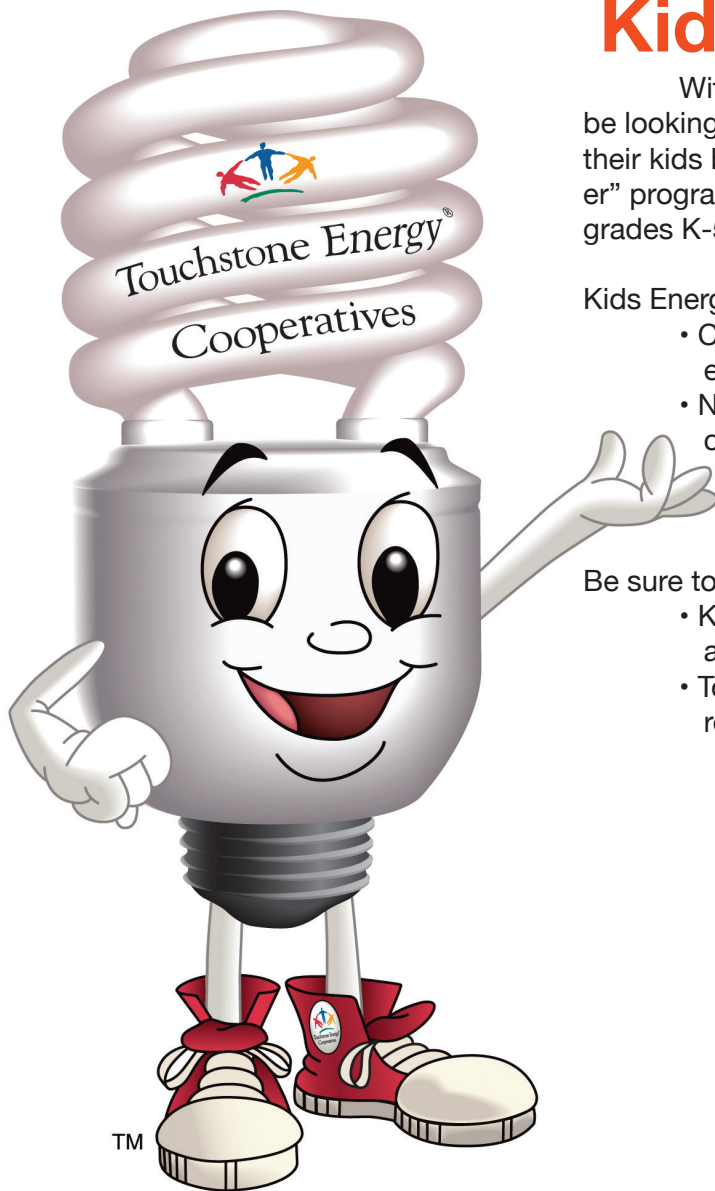
include a ropes course, dance and pizza party with karaoke and a live DJ, "No Brains Olympic Games", swimming, hiking and rural electric safety demonstrations (including a ride in a bucket truck). There's even a trip planned to Celebration Station where the students can challenge the camp chaperones at go-kart racing. 

## Spring Cleaning Should Include Air Conditioners



Add another chore to your spring cleaning list. Now is the perfect time to call a certified technician to clean and service your air conditioning system.

If it's been a year since your system has been cleaned, it's been too long. Dust and dirt can make it inefficient and possibly even damage your unit. It isn't just the filters that need attention, but there can be little cracks and clogs that need to be fixed before the weather gets hot enough to run your AC. Invite a trusted service tech to check your system now, and you can expect to be cool as a cucumber this summer. 



## Kids Energy Zone

With the end of school quickly approaching, parents may be looking for fun and educational tools on the internet to keep their kids busy. The Touchstone Energy's Kids "Super Energy Saver" program, featuring CFL Charlie, is designed to teach children grades K-5 about energy, electrical safety and energy savings.

Kids Energy Zone features:

- Classroom and home activities focusing on energy, energy efficiency, and electrical safety for K-4 students.
- National Science Education Standards approved curriculum and lesson plans.

Be sure to visit:

- Kids Energy Zone website with resources, games and activities for kids.
- Together We Learn website with links to all the program resources.

### RECIPE

## Denise's Crunchy Coleslaw



- 2 Pkg Chicken Ramen Noodles
- 1 Pkg Sunflower Seeds (I use quite a bit)
- 1 C. Almond Slivers
- 2 Bags of prepared Cole Slaw

**Dressing:**

- Mix together the night before and refrigerate (You can make it right before hand if you like)
- 2/3 C. Sugar
- 4 T. White Vinegar
- 1 C. Vegetable Oil
- 2 Seasoning packets from Ramen Noodles
- 1/2 t. Salt
- 1 t. Pepper

Pour dressing over salad right before serving along with crushed up Ramen Noodles.