

# VVEC LINE LIFE

JUNE 2024 | PUBLISHED FOR MEMBERS OF VERDIGRIS VALLEY ELECTRIC COOPERATIVE | A SUPPLEMENT TO OKLAHOMA LIVING | WWW.VVEC.COM

## AFTER THE STORM

Inside the electric restoration of communities ravaged by tornadoes





# Tornado Restoration

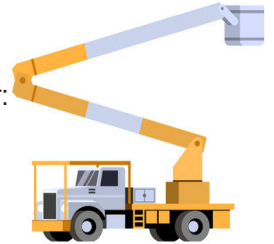


For the next few months, tree crews will be working to clear right-of-way in the North Bartlesville and Verdigris substation areas. Once completed, crews will move to the Collinsville and Skiatook substation areas until it is complete.

Additionally, right-of-way crews with APEX ROW LLC will be in the following substations for right-of-way maintenance during June and July of 2024: Sequoyah, Hulah, Tallant, Dome, Ramona, Collinsville, Skiatook, Childers, West Pawhuska, Prue, Verdigris and Vera.

APEX ROW LLC Manager/Field Manager:  
Mathew Mitchell 870-448-2183

VVEC Brush Coordinator:  
Thomas Martinez 918-586-6208



Do you know where this is? Be the first to correctly guess the location during the month of June and receive a \$50 bill credit! Call Megan Jackson at 918-586-6241 to submit your guess!

May's Location correctly guessed by James: The Silos just west of Old HWY 88!



# EMPLOYEE SPOTLIGHT

## TALON COULTER



Our June spotlight has landed on Talon Coulter - a hardworking warehouse employee since October of 2020! Talon spends his days pulling materials for the contractors and linemen so they are equipped for their day, keeping track of inventory as well as building maintenance. What he does just depends on the day and what's going on - it's always something different! The camaraderie among the employees makes each day enjoyable and keeps him laughing.

Talon is married to his beautiful wife, Abbie, and they happily welcomed their precious baby girl, Wrenlee, in April of this year! Their evenings and weekends are filled with running cattle, hunting and spending time with family and friends. They also love being in the mountains and go as often as possible!

Congratulations on a job very well done, Talon!

*"I'm just really thankful to have a job that I love and a loving, supportive family to go home to every day."*



**6.14 FLAG DAY**  
**6.16 FATHER'S DAY**  
**6.20 FIRST DAY OF SUMMER**  
**7.04 4TH OF JULY (OFFICES CLOSED)**

Is your account number 2011501000? If so, call Megan Jackson at 918-586-6241 during the month of June and claim your \$50 bill credit! CONGRATS!



# Rebuilding the Broken

BY MEGAN JACKSON

**W**hen a tornado rips through our towns, leaving in its wake a path of destruction, there is an almost tangible strength and resolve that rises up within our communities and among our people. Amid the ruins, a fighter's mentality to persevere and rebuild takes over when giving up isn't an option.

Friends, neighbors and strangers respond to donate their time and resources and begin the long process of clearing what once stood to make way for what will be rebuilt. They lock arms and stand in the gap for those reeling from the loss they've just experienced.

And when that destruction takes out electric, our staff and linemen deploy, working throughout the night in the middle of the storm to provide some sense of relief to those without.

They somehow dig down and find another gear when they haven't slept or ate but there's still work to be done. They clear debris and lift the lines, they replace broken poles and maneuver high waters to bring back some form of normalcy to our lives. Fears aside, they are solid as they work to restore power.

God bless those impacted by the recent storms and God bless the power lineman.



# Understanding Your NEW VVEC Electric Bill

- Contact Information** Ways to contact us about your bill or account are clearly noted on your bill. You can always reach us at VVEC.com or 918-371-2584
  - Service Address** The service address where the utility is providing the service for this bill. This may be different than the mailing address.
  - Account Activity** Any changes to your account since your last billing statement, including your most recent payment.
  - Account Summary** The total amount due and the payment due date are located here at the top of the bill. Accounts with a past due notice will be flagged with a red circle and red text indicating the past due amount.
  - Graph of Electric Usage vs. Temperature** This graph shows your monthly energy usage over the past 13 months compared with the temperature. You can use this information to track and manage your average. We recommend comparing your usage for the current period to the same period last year. The more difference there is between the temperature outside and the thermostat setting inside, the harder your heating and/or cooling system will have to work and the more energy it will use, even if you don't adjust the thermostat.
  - Your Energy Breakdown** You will also see an average of kWh per day for this month one year ago, last month and this month.
  - Substation and Feeder** Use these to easily track outages in your area. Your district and board member are also listed.
  - Payment Stub** If you are paying by check, please return this stub with your payment to ensure the payment is properly credited to your account. The payment stub also provides you with your account number, account summary, and amount due.
  - Billing Summary** This section provides the account balance. If there is a past due amount, it will be clearly shown.
  - Bar Code** Use this bar code to make payments using our kiosk.

<p><small>VVVEC</small></p> <h1 style="margin: 0;">VVVEC</h1> <p><small>Verdigris Valley Electric Cooperative, Inc. A Southern Energy Cooperative</small></p>	<p align="center"><b>VVVEC.com / 918-371-2584</b></p> <div style="text-align: center;">           FOR OFFICE USE ONLY       </div>	<p align="right"> <b>Jane Doe John Doe</b>          123 ANY RD, CITY, ST ZIP  <b>ACCOUNT NUMBER: 9999999999</b> </p>												
<div style="display: flex; justify-content: space-between;"> <div style="width: 60%;"> <h2>Your Account Summary</h2> <p>Bill Date: 04/19/2024 Service Period: 03/28/2024 - 03/28/2024 (0 Days) Rate: RESIDENTIAL</p> <h3>Activity Since Last Billing</h3> <table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;">Charge Detail on back of Bill</th> <th style="text-align: right;"></th> </tr> </thead> <tbody> <tr> <td>Total Amount Due From Previous Statement</td> <td style="text-align: right;"><b>\$0.00</b></td> </tr> <tr> <td>No Payment Received</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>Balance Prior To This Billing</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>Current Charges Due</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td><b>Total Amount Due</b></td> <td style="text-align: right;"><b>\$0.00</b></td> </tr> </tbody> </table> </div> <div style="width: 35%; text-align: center;"> <p>Total Amount Due</p> <h1 style="font-size: 4em; margin: 0;">\$0.00</h1> <p>Payment due on March 25, 2024</p> </div> </div>			Charge Detail on back of Bill		Total Amount Due From Previous Statement	<b>\$0.00</b>	No Payment Received	\$0.00	Balance Prior To This Billing	\$0.00	Current Charges Due	\$0.00	<b>Total Amount Due</b>	<b>\$0.00</b>
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<p><b>VVEC is an equal opportunity provider and employer.</b></p> <hr/> <div style="display: flex; justify-content: space-between;"> <div style="width: 45%;"> <h2>Your Energy Snapshot</h2> <p>Learn more at VVEC.com or download the SmartHub app.</p> <p>KILOWATT HOURS</p> <p align="center">TEMPERATURE</p> </div> <div style="width: 50%;"> <h2>Your Energy Breakdown</h2> <p>This Month's energy use compared to last month's and this month last year</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;"> <span style="font-size: 2em;">0</span>              kWh/day              1 Year Ago           </div> <div style="text-align: center;"> <span style="font-size: 2em;">0</span>              kWh/day              Last Month           </div> <div style="text-align: center;"> <span style="font-size: 2em;">0</span>              kWh/day              This Month           </div> </div> <p>Member number: 22222 Substation: 23 - ELM CREEK Feeder: 7 Board Dist:</p> </div> </div>														
<div style="display: flex; justify-content: space-between;"> <div style="width: 40%;"> <p><b>Return this portion with your payment.</b></p> <div style="display: flex; align-items: center;"> <div style="margin-left: 10px;"> <p>PO Box 219 Collinsville OK 74021-0219</p> </div> </div> </div> <div style="width: 55%;"> <p><b>Account #</b>      9999999999</p> <p><b>Payment due on March 25, 2024</b>      \$ 0.00</p> <p>Amount due after March 25, 2024      \$ 0.00</p> </div> </div>														
<div style="display: flex; justify-content: space-between;"> <div style="width: 40%;"> <p>3997 0 AV 0.507 JANE DOE JOHN DOE 123 ANY RD OWASSO OK 74055-7326</p> </div> <div style="width: 55%; text-align: right;"> <p>VERDIGRIS VALLEY ELECTRIC COOP INC. PO BOX 219 COLLINSVILLE OK 74021-0219</p> </div> </div>														

# Understanding Your NEW VVEC Electric Bill

- 11. Meter Readings** This table shows meter data associated with the current bill. It indicates your meter number and meter readings. This is your actual energy usage for this billing period. We measure energy usage in kilowatt hours (kWh).
- 12. Billing Details** A detailed listing of the charges on your current bill. If you have been assessed a late fee, it will appear here.
- 13. Important Messages** This area displays messages and images related directly to your account service, or other messages from the utility.
- 14. Payment Methods** There are several convenient ways to pay your bill. Each is identified in this section.
- 15. Return Stub to Update Address or Phone Number** You can update your contact information by filling out and returning the stub.

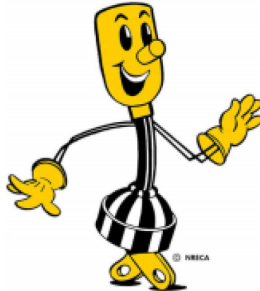
Meter Number	Usage Period	Previous Reading	Present Reading	Meter Multiplier	Meter kWh
55555555	3/28 - 3/28	000000	000000	1	0

**11**

<b>PCA Per kWh Includes S/L: 0.000000</b>	
<b>2% GRT Revenue Included</b>	
Balance Forward	\$0.00
<b>Current Charges</b>	
Energy Charge	\$0.00
PCA	0.00
PCA	0.00
Customer Charge	0.00
Gross Receipts Tax	0.00
Security Light	0.00
<b>Total Current Charges</b>	<b>\$0.00</b>
<b>Total Amount Due</b>	<b>\$0.00</b>



**12**

**Message Center**

**13**

**Other Ways to Pay Your Bill**

Visit [vvec.com/pay-online](http://vvec.com/pay-online) to see all the ways you can pay your bill. Residential members can pay online, on our app or by phone using one of these major credit cards with **no convenience fee**:



**Online**  
Log into your account at [vvec.smarthub.coop/Login.html](http://vvec.smarthub.coop/Login.html)

**Phone**  
Call 1-800-870-5948 to pay by phone.

**App**  
Pay your bill using the SmartHub app. **14**

**In Person**  
Pay by cash, check, debit/credit card, or money order at our office, located at 8901 E. 146th St. N. Collinsville, OK, 74021. Our office hours are Monday-Friday 7:30 AM - 4:00 PM.

**Your VVEC Account Information**


Is your account information up-to-date? Fill out the form below or visit [vvec.com/form/update-info](http://vvec.com/form/update-info) to update your Phone number or email address.

Mailing Address

**15**

Phone Number: (918) 338-9448

Email Address:





## VVEC BOARD OF TRUSTEES

**District 1:** Jim Brackett - 720-4531  
**District 2:** Jack Bogart - 371-9587  
**District 3:** Vernon Lewis - 521-5461  
**District 4:** John Hibdon - 847-2320  
**District 5:** Jimmy Lambert - 760-7029  
**District 6:** Dennis Lenox - 289-5961  
**District 7:** Charles Huerter - 914-1498  
**District 8:** Ken Howard - 724-9965  
**District 9:** Buddy McCarty - 272-5364

**General Manager:** Alice Lawson

## CONTACT US

**VVEC Headquarters**  
8901 E 146th St N Collinsville, OK

**Mailing address**  
P.O. Box 219, Collinsville, OK 74021

**Phone number**  
918-371-2584 or 1-800-870-5948

**Office hours**  
7:30 a.m. to 4:00 p.m., Mon-Fri

**Line Life Editor:**  
Megan Jackson

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# CLASSIFIEDS

**SUBMIT ADS** to [classified@vvec.com](mailto:classified@vvec.com) or send to ATTN: Classified, P.O. Box 219 Collinsville, OK 74021. Ads must be in writing. Your account number, name, address and a phone number is required on all ads. The deadline for all ads is the 1st of the month. Ads submitted by the 1st of the month will run in the following month's newsletter.

*Classified ads are a free service to VVEC members only. As many ads as space allows will be included in each issue. VVEC reserves the right to delete or shorten items or descriptions..*

- Professional, personalized dog grooming at your home. Small dogs only. Most dogs only \$40.00. Over 40 years experience. 918-381-1170
- Home repair, remodel and handyman service serving metro Tulsa, Owasso, Collinsville, Oologah areas; 918-231-6385
- Large trampoline; \$30 918-534-3004
- New factory Bronco Tube Door set with storage bags; \$500. 918-409-5870
- Snapper Rotor Tiller; will till toughest soil; very good condition. \$1500. 918-638-0873
- ALC Abrasive Blaster Model F-90; comes with 160 lbs of silica abrasive. 918-808-9051
- Haul Master 1500lb capacity; 12'x9' Arched aluminum ramps; set of 2; \$85. 918-409-5870
- HDCO RV cover; new in box. Fits up to 102" wide and 110" tall. \$75. 918-409-5870
- 40" Dethatcher; Model 45-01861 918-808-9051
- Everlast heavy punching bag 918-808-9051
- Free fire wood: Pecan, Oak, Ash, Hackberry 918-237-3470



## IN CASE OF AN OUTAGE

- First, check your fuses or circuit breakers. Every service is different. You may have fuses or circuit breakers in your house, on the side of your house, under your meter, or all three places. Check to see if your neighbors have electricity.
- Then, call the co-op at 371-2584 or 1-800-870-5948. Have your account number, name as it appears on the account, and address handy to give to the dispatcher. If you should get a recording, leave your information; every message will be answered.
- Download the SmartHub app at [www.smarthubapp.com](http://www.smarthubapp.com) to report outages from your smartphone.

## SUMMER RESIDENTIAL RATES

April through September usage;  
May through October billing

**Customer Charge | \$40.00**  
**Energy Charge | 1st 2000 kWh | \$.08279/kWh**  
**| over 2000 kWh | \$.08789/kWh**

A power cost adjustment (PCA) will be applied to all bills when the actual cost of power purchased exceeds or is less than 62.088 mills per kWh.

In addition, a gross receipts tax of 2% of revenue will be included, plus additional taxes, if applicable.

*This institution is an equal opportunity provider and employer.*